1. Which feature do you think is the most poorly designed and most difficult to navigate?

• How and why does it make you think that?

Sometimes selected courses without permission number to enroll disappears that I have to search them again.

• What would be an ideal solution like?

Make the system more stable

2. Would you say you are able to complete tasks on SIS [Easily, Fairly Easily, Not Easily, or Hard]?

• How and why does it make you think that?

Easily. Sometimes the system runs into trouble so it’s not perfect.

3. Are there any features or tasks missing from SIS that you think would be nice to have?

• How and why does it make you think that?

It would be good if there was a forum that students can discuss what courses were good or bad. Therefore I can get some useful information from SIS.

• What would be an ideal solution like?

Make a new taskbar that links to a forum like Steam.

4. Which part of SIS do you think if it gets improved, you will find SIS more enjoyable to use?

• How and why does it make you think that?

If there was a forum, reading people’s comments would be enjoyable.

• What would be an ideal solution like?

Make an option below every course. The implementation is like “read more” on posts from Facebook.